

Contact Your **MONO** Support Team:



Spare Parts

Email: spares@monoequip.com

Tel: +44 (0)1792 564 039



Servicing

Email: service@monoequip.com

Tel: +44 (0)1792 564 048



Technical Support

Email: techsupport@monoequip.com

Tel: +44 (0)1792 564 041



Switchboard:

Tel: +44(0)1792 561 234



MONO Equipment

Swansea West Industrial Park

Queensway

Swansea

SA5 4EB

United Kingdom

Email: enquiries@monoequip.com

Web: www.monoequip.com

As it is our policy to improve our machines continuously, we reserve the right to change specifications without prior notice.



Innovative equipment
for traditional baking

The Intelligent Solution to Machine Maintenance



**Genuine Spare Parts and Accessories
from MONO Equipment**



www.monoequip.com



The MONO Spare Parts Promise

Having invested in the best equipment your money can buy, you will naturally want to maximise the lifetime productivity of the machine and also minimise any potentially expensive downtime.

Maintaining your equipment in optimum condition through regular service, maintenance and repair programs, using only genuine, approved spare parts and accessories, will ensure your equipment sustains peak performance and durability for many years to come.

The Benefits of Using Only Genuine MONO Spare Parts and Accessories

Expert Advice and Technical Support

MONO Equipment offers a worldwide Spare Parts service which is aligned closely with our expert Technical Support team to provide a fast and efficient service when you need it most; either via our dedicated in-house teams or via our network of Official Distributors and specialist partners. Just provide the Serial Number of your machine and we will do the rest.

Spare Parts Integrity

Genuine, MONO-approved spare parts and accessories are designed, manufactured, tested and certified to the highest quality standards ensuring their materials, dimensions, shapes and functions conform to the exact specifications used during the original product manufacturing process. This intrinsic accuracy assures a worry-free, 'right-first-time' solution.

Peace of Mind Guarantee

The authentic quality of genuine, MONO-approved spare parts and accessories delivers a true peace-of-mind experience which is impossible to replicate when using unauthorised spare parts or possibly inferior accessories. It removes that annoying 'background worry' of increased failure and costly machine downtime in the future, along with the fear that other vital components could be compromised or damaged as a result of using non-authorised replacements.

Warranty Retention

MONO's Manufacturer's Warranty remains valid only whilst MONO-approved spare parts and accessories are used. The Warranty is immediately invalidated if non-approved parts or accessories are used as the whole integrity of the machine may be affected. This may also lead to a substantial decrease in the value of your equipment.

Uncompromised Safety

When using MONO-approved spare parts and accessories you can be 100% sure you are getting exactly the same high-quality parts as those used to manufacture your original machine. This means you can be absolutely confident that each item has also been manufactured to the most stringent safety standards.

Operational Performance

Using MONO-approved spare parts and accessories ensures your equipment operates at its optimum performance levels, improving its durability and reliability.

Fast and Reliable Service

The majority of MONO-manufactured spare parts are available off-the-shelf for immediate despatch. Other items can be quickly sourced and delivered via our strong network of supplier partnerships.

There is a range of delivery options available to you depending on the urgency of the problem and your budget:

For UK Customers:

- Next day delivery before 9.00am
- Next day delivery before 12.00pm
- Next day delivery before 5.00pm
- Within 48 hours
- Saturday delivery
- Track and Trace facility via SMS

For Overseas Customers:

- We use only internationally recognised couriers
- Delivery costs and times can be quoted dependent on parcel size and destination.

